

Overview

HPE MSM-802.11n Access Point Series

Models

HP MSM410 Access Point (JP)

J9529B

HP MSM410 Access Point (WW)

J9427C

Key features

- Single radio IEEE 802.11 a/b/g/n access point
- Capability to work with wireless controller and in autonomous mode
- Comprehensive WLAN security
- Protection against rogue IEEE 802.11a/b/g/n access points and client
- Indoor enclosure

Product overview

Hewlett Packard Enterprise offers intelligent IEEE 802.11n wireless access points, ranging from our single-radio 802.11a/b/g/n to our dual 802.11a/b/g/n access points. The MSM access points are advanced wireless devices that provide consistent, easy-to-manage connectivity that expands your existing network. The access points maintain your network without interruption and reduce bottlenecks and network complexity by determining where data needs to go throughout the network. The MSM access points provide complete wireless coverage for greater reliability and connectivity and can be used in managed mode as well as autonomous mode without a controller.

Working in unison with HPE MSM controllers, the HPE MSM-802.11n Access Point Series delivers high-performance networking solutions. The enhanced controller architecture scales to IEEE 802.11n without requiring a controller replacement. The MSM controller provides advanced radio resource management (RRM), including client load balancing and interference mitigation. The MSM wireless controllers support a fast-roaming capability, a feature that is especially for VoIP communications.

Wireless security is comprehensive with integrated Wireless IDS and support for internal and external authentication, authorization, and accounting (AAA) servers; built-in stateful firewall; per-user VLAN mapping; and authentication.

Features and benefits

Management

- **Wi-Fi Clear Connect**
provides a system-wide approach to improve WLAN reliability by proactively determining and adjusting to changing RF conditions; helps optimize WLAN performance by identifying rogue activity and making decisions at a system-wide level
- **Advanced radio resource management**
 - **Automatic radio power adjustments**
include real-time power adjustments based on changing environmental conditions and signal coverage adjustment
 - **Automatic radio channel**
provides intelligent channel switching and real-time Interference detection
 - **Intelligent client load balancing**
determines number of clients across neighboring APs and adjusts client allocation to balance the load
 - **Airtime fairness**
provides equal RF transmission time for wireless clients
- **Integrated IDS (Premium Mobility version required)**
 - detects and locates unknown and rogue devices
- **Access point management**
provides secure Web browser (SSL, VPN), command-line interface, SNMP v2c, SNMP v3, MIB-II with traps, and

RADIUS Authentication Client MIB (RFC 2618); offers embedded HTML management tool with secure access (SSL and VPN); implements scheduled configuration and firmware upgrades from a central controller

- **HPE Intelligent Management Center and Wireless Services Manager Software**
provides central management for discovery, logging, status, and configuration management
- **Diagnostics**
client event log records association, authentication, and DHCP events; packet capture tool for Ethernet and IEEE 802.11 interfaces (PCAP format); data rate matrix
- **Enhanced AP survivability**
continues to operate using the old IP address while the AP searches for a new controller

Quality of Service (QoS)

- **Rate limiting**
supports per-wireless client ingress-enforced maximums and per-wireless client, per-queue guaranteed minimums
- **Centralized traffic**
Layer 2 and Layer 3 QoS settings are maintained when using Mobility Traffic Manager or guest access
- **IEEE 802.1p prioritization**
delivers data to devices based on the priority and type of traffic
- **Wireless**
 - **L2/L3/L4 classification**
IEEE 802.1p VLAN priority, SpectraLink SVP, and DiffServ
 - **Assigned by VSC**
Wi-Fi MultiMedia (WMM), IEEE 802.11e EDCF, and Service-Aware priority
 - **Maximum VoIP call capacity**
12 active calls on IEEE 802.11 a/b/g/n
- **SpectraLink Voice Priority (SVP) support**
prioritizes SpectraLink voice IP packets sent from a SpectraLink NetLink SVP server to SpectraLink wireless voice handsets to help ensure excellent voice quality

Connectivity

- **IEEE 802.3af Power over Ethernet (PoE) support**
simplifies deployment and dramatically reduces installation costs by helping to eliminate the time and cost involved in supplying local power at each access point location
- **Auto-MDIX**
automatically adjusts for straight-through or crossover cables on all 10/100 ports

Mobility

- **Anywhere, anytime wireless coverage**
includes a single radio IEEE 802.11a/b/g/n access point; per-radio software-selectable configuration of frequency bands; self-healing, self-optimizing local mesh that extends network availability; Wi-Fi Alliance Certification for interoperability with all IEEE 802.11a/b/g/n client devices; and IEEE 802.3af PoE
- **Medical standards**
meets the European EN60601-1-2 standard for healthcare
- **Interoperability**
Wi-Fi Alliance Certifications, including IEEE 802.11g Wi-Fi and WPA2, to help ensure multivendor interoperability
- **Virtual Service Communities (VSCs)**
includes up to 16 SSIDs, each with unique MAC address and configurable SSID broadcasts; individual security and QoS profiles per VSC; configurable DTIM and minimum data rate per VSC; VSCs that can be mapped to separate IEEE 802.1Q VLANs; WMM and/or WMM-PS; a security filter; and an IP filter
- **AP client access control functions**
 - IEEE 802.1X authentication using EAP-SIM, EAP-FAST, EAP-TLS, EAP-TTLS, and PEAP
 - MAC address authentication using local or RADIUS access lists
 - RADIUS AAA using EAP-MD5, PAP, CHAP, and MS-CHAPv2
 - RADIUS Client (RFC 2865 and 2866) with location-aware support
 - Layer 2 wireless client isolation

Security

- Integrated IDS support (Premium Mobility version required)
- Automated AP and client classification
reduces manual effort (administrator can override AP classification)
- Comprehensive detection capabilities
detects a wide range of attacks
- Flexible event reporting
enables configuration of which events will result in notifications
- Location tracking capabilities
helps identify the location of the rogue device
- Flexible deployment models
supports time slicing or dedicating a radio to detect fulltime
- IEEE 802.1X support
provides port-based user authentication with support for Extensible Authentication Protocol (EAP) MD5, TLS, TTLS, and PEAP with choice of AES, TKIP, and static or dynamic WEP encryption for protecting wireless traffic between authenticated clients and the access point
- Choice of IEEE 802.11i, WPA2, or WPA
locks out unauthorized wireless access by authenticating users prior to granting network access; robust Advanced Encryption Standard (AES) or Temporal Key Integrity Protocol (TKIP) encryption secures the data integrity of wireless traffic
- TKIP/WEP encryption
is supported only on legacy IEEE 802.11a/b/g clients as it has been deprecated from the IEEE 802.11n standard
- Local wireless bridge client traffic filtering
when enabled, prevents communication between wireless devices associated with the same access point

Additional information

- RFC support
refer to the "Mobility Specification Sheet" for a list of RFCs and other industry standards supported by the MSM solution at <http://h20195.www2.hp.com/v2/GetDocument.aspx?docname=4AA5-5461ENW&cc=en&lc=en>

Warranty and support

- Limited Lifetime Warranty v2.0
See <http://www.hp.com/networking/warrantysummary> for warranty and support information included with your product purchase.
- Software releases
to find software for your product, refer to <http://www.hp.com/networking/support> for details on the software releases available with your product purchase, refer to <http://www.hp.com/networking/warrantysummary>

Configuration

Build To Order:

BTO is a standalone unit with no integration. BTO products ship standalone are not part of a CTO or Rack-Shippable solution.

HP MSM410 Access Point (US)

- 1 RJ-45 autosensing 10/100/1000 port

J9426B

See
Configuration
NOTE:1

HP MSM410 Access Point (WW)

- 1 RJ-45 autosensing 10/100/1000 port

J9427C

See
Configuration
NOTE:2

HP MSM410 Access Point (JP)

J9529B

- 1 RJ-45 autosensing 10/100/1000 port

See
Configuration
NOTE:4

HP MSM410 Single Radio 802.11n AP (IL)

- 1 RJ-45 autosensing 10/100/1000 port

J9616A
See
Configuration
NOTE:3

Configuration Rules:

- Note 1 Only available in US. (Warning in Clic only)
- Note 2 Not available US and Israel. (Warning in Clic only)
- Note 3 Only available in Israel. (Warning in Clic only)
- Note 4 Only available in Japan. (Warning in Clic only)

Access Point Options

HP 1-port Power Injector

- Not Racked

J9407B
See
Configuration
NOTE:1

Configuration Rules:

- Note 1 Localization required. (See Localization Menu)

Technical Specifications

HP MSM410 Access Point (JP) (J9529B)

HP MSM410 Access Point (WW) (J9427C)

Ports	1 RJ-45 autosensing 10/100/1000 port (IEEE 802.3 Type 10BASE-T, IEEE 802.3u Type 100BASE-TX, IEEE 802.3ab Type 1000BASE-T); Duplex: 10BASE-T/100BASE-TX: half or full; 1000BASE-T: full only	
	1 RJ-45 serial console port	
AP characteristics	Radios	Single (a/b/g/n)
	Radio operation modes	Client access, Local mesh, Packet capture
	AP operation modes	Autonomous and controlled
	Wi-Fi Alliance Certification	a/b/g/n Wi-Fi Certified
Physical characteristics	Dimensions	5.19(w) x 6.16(d) x 1.94(h) in (13.17 x 15.64 x 4.94 cm)
	Weight	0.72 lb (0.33 kg) mounting bracket
	Enclosure	Indoor, plenum rated
Memory and processor	Processor	Single core @ 384 MHz, 128 MB flash, 256 MB SDRAM
Mounting	Includes two mounting clips	
Environment	Operating temperature 32°F to 122°F (0°C to 50°C)	

Electrical characteristics	Operating relative humidity	5% to 95%, noncondensing
	Nonoperating/Storage temperature	-40°F to 158°F (-40°C to 70°C)
	Nonoperating/Storage relative humidity	5% to 95%, noncondensing
	Description	IEEE 802.3af PoE compliant for Gigabit Ethernet
	Maximum power rating	8 W
Frequency band and Operating channels	Antenna	(3) Integrated, dual-band 2.4/5 GHz omnidirectional antennas
	Number of internal antennas	3
	FCC	2.412 - 2.462 GHz (1 - 11 channels) 5.180 - 5.240 GHz (36 - 48 channels) 5.260 - 5.320 GHz (52 - 64 channels) 5.500 - 5.700 GHz (100 - 140 (excluding 120, 124 and 128) channels) 5.745 - 5.825 GHz (149 - 165 channels)
	European Union	2.412 - 2.472 GHz (1 - 13 channels) 5.180 - 5.240 GHz (36 - 48 channels)
	Rest of World (Actual channels designated by selecting country in UI)	2.412 - 2.472 GHz (1 - 13 channels) 5.180 - 5.240 GHz (36 - 48 channels) 5.260 - 5.320 GHz (52 - 64 channels) 5.500 - 5.700 GHz (100 - 140 channels) 5.745 - 5.825 GHz (149 - 165 channels)
	Taiwan	2.412 - 2.462 GHz (1 - 11 channels) 5.280 - 5.320 GHz (56 - 64 channels) 5.745 - 5.825 GHz (149 - 165 channels)
	Japan	2.412 - 2.472 GHz (1 - 13 channels) 5.180 - 5.240 GHz (36 - 48 channels) 5.260 - 5.320 GHz (52 - 64 channels)
	Israel	2.412 - 2.472 GHz (1 - 13 channels) 5.180 - 5.240 GHz (36 - 48 channels) 5.260 - 5.320 GHz (52 - 64 channels)
	European Union (J9427B)	2.412 - 2.472 GHz (1 - 13 channels) 5.180 - 5.240 GHz (36 - 64 channels) 5.260 - 5.320 GHz (52 - 64 channels) 5.500 - 5.700 GHz (100 - 140 (excluding 5600-5650 MHz) channels)
	Radio	FCC Part 15.247; FCC Part 15.407 (US); RSS-210 (Canada); EN 300 328; ARIB STD-T66; IDA Registration (Singapore); RCR STD-33; ARIB STD-T71 (Japan); EN 301 893 (EU); KCC approval (Korea)
	Safety	UL 2043; UL 60950-1; IEC 60950-1; EN 60950-1; CAN/CSA-C22.2 No. 60950-1
	Medical	EN60601-1-2
	RF Exposure	FCC Bulletin OET-65C; RSS-102; CFR 47, Part 2, Subpart J; ANSI/IEEE C95.1 (99); Ministry of Health Safety Code 6; Australian Radiation Protection Std.
	Features	Single radio: IEEE 802.11n for high-throughput applications and IEEE 802.11a/b/g for legacy support - Integrated antennas for both IEEE 802.11a/b/g (diversity) and 802.11n (3x3 MIMO) - Will operate the radio at full power on IEEE 802.3af PoE for Gigabit Ethernet
	Emissions	EN 55022 Class B, EN 301 489-1, EN 301 489-17, ICES-003 Class B, FCC Part 15, Class B
	Notes	Maximum transmit power varies by country.
	Services	Refer to the Hewlett Packard Enterprise website at: http://www.hp.com/networking/services for details on the service-level descriptions and product numbers. For details about services and response times in your area, please contact your local Hewlett Packard Enterprise sales office.

NOTE: These radio characteristics apply to all the products in this series.

IEEE 802.11n 5 GHz @ 20 MHz

Data rate	MCS0/MCS8 Mbps	MCS7/MCS15 Mbps
Receiver sensitivity	-95 dBm	-77 dBm
Transmit power	18 dBm	10 dBm

IEEE 802.11n 5 GHz @ 40 MHz

Data rate	MCS0/MCS8 Mbps	MCS7/MCS15 Mbps
Receiver sensitivity	-92 dBm	-74 dBm
Transmit power	17 dBm	10 dBm

IEEE 802.11n 2.4 GHz @ 20 MHz

Data rate	MCS0/MCS8 Mbps	MCS7/MCS15 Mbps
Receiver sensitivity	-96 dBm	-79 dBm
Transmit power	19 dBm	10 dBm

IEEE 802.11n 2.4 GHz @ 40 MHz

Data rate	MCS0/MCS8 Mbps	MCS7/MCS15 Mbps
Receiver sensitivity	-91 dBm	-75 dBm
Transmit power	17 dBm	10 dBm

IEEE 802.11a

Data rate	6 Mbps	54 Mbps
Receiver sensitivity	-95 dBm	-82 dBm
Transmit power	18 dBm	12 dBm

IEEE 802.11b

Data rate	1 Mbps	11 Mbps
Receiver sensitivity	-96 dBm	-92 dBm
Transmit power	18.5 dBm	18.5 dBm

IEEE 802.11g

Data rate	6 Mbps	54 Mbps
Receiver sensitivity	-96 dBm	-83 dBm
Transmit power	18 dBm	13 dBm

Standards and protocols

(applies to all products in series)

Mobility

IEEE 802.11a High Speed Physical Layer in the 5 GHz Band
 IEEE 802.11b Higher-Speed Physical Layer Extension in the 2.4 GHz Band
 IEEE 802.11d Global Harmonization
 IEEE 802.11g Further Higher Data Rate Extension in the 2.4 GHz Band
 IEEE 802.11i Medium Access Control (MAC) Security Enhancements
 IEEE 802.11n WLAN Enhancements for Higher Throughput

MCS Index

	800 nS Guard Interval		400 nS Guard Interval	
	20 MHz Rate (Mbps)	40 MHz Rate (Mbps)	20 MHz Rate (Mbps)	40 MHz Rate (Mbps)
0	6.5	13.5	7.2	15
1	13	27	14.4	30
2	19.5	40.5	21.7	45
3	26	54	28.9	60

4	39	81	43.3	90
5	52	108	57.8	120
6	58.5	121.5	65	135
7	65	135	72.2	157.5
8	13	27	14.4	30
9	26	54	28.9	60
10	39	81	43.3	90
11	52	108	57.8	120
12	78	162	86.7	180
13	104	216	115.6	240
14	117	243	130	270
15	130	270	144.4	300

Accessories

HPE MSM-802.11n
Access Point Series
accessories

Power Supply
HP 1-port Power Injector

J9407B

Accessory Product Details

HP 1-port Power Injector (J9407B)	Physical characteristics	Dimensions	5.71(d) x 2.36(w) x 1.22(h) in. (14.5 x 6 x 3.1 cm)
		Weight	1 lb. (0.45 kg)
	Environment	Operating temperature	32°F to 104°F (0°C to 40°C)
		Operating relative humidity	5% to 93%, noncondensing
		Nonoperating/Storage temperature	-4°F to 158°F (-20°C to 70°C)
		Nonoperating/Storage relative humidity	5% to 95%, noncondensing
		Altitude	up to 10,000 ft. (3 km)
	Electrical characteristics	Voltage	100-240 VAC
		Current	0.3/0.2 A
		Frequency	50/60 Hz
		Notes	IEEE 802.3af compliant
	Safety	UL 60950; EN 60950	
	Emissions	EN 55024; EN 55022 (CISPR 22) Class B with FTP Cabling; FCC Part 15, Class B with FTP cabling	
	Notes	The 1-port power converter has 1 AC power cord input, 1 RJ-45 10/100/1000 Mbps port for data coming from the network infrastructure, and 1 RJ-45 for data plus IEEE 802.3af-compliant PoE for Gigabit Ethernet to power the access point.	
	Services	Refer to the Hewlett Packard Enterprise website at: http://www.hpe.com/networking/services for details on the service-level descriptions and product numbers. For details about services and response times in your area, please contact your local Hewlett Packard Enterprise sales office.	

Summary of Changes

Date	Version History	Action	Description of Change
27-May-2016	From Version 12 to 13	Changed	Updates made on Overview and F&B Product description updated.
13-Mar-2015	From Version 11 to 12	Changed	Added note SKUs J9616A and J9426B will be EOL 3/31/15
01-Dec-2014	From Version 10 to 11	Changed	Warranty and support updated
16-Oct-2014	From Version 9 to 10	Removed	Removed optional external antennas from the Configuration
20-Dec-2013	From Version 8 to 9	Changed	External Power Supplies were revised in Configuration.
21-Oct-2013	From Version 7 to 8	Changed	Warranty and Support was revised in Features and benefits. Configuration was added.
12-Jul-2013	From Version 6 to 7	Changed	Wi-Fi Clear Connect was revised in Features and Benefits.
25-Mar-2013	From Version 5 to 6	Changed	Updates were made throughout the document, including updated the dimensions and weight in Technical Specifications, the models, Introduction statement, and Features and Benefits.
04-Dec-2012	From Version 4 to 5	Changed	Changes were made to Features and Benefits and the Radio specifications.
27-Sep-2012	From Version 3 to 4	Changed	Changes were made to Accessories and Features and Benefits.
01-Nov-2011	From Version 2 to 3	Added	Accessory Product Details was added.



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