Hewlett Packard Enterprise

HPE Edgeline OT Link Platform and HPE Edgeline Workload Orchestrator Resource Reference Guide

Abstract

HPE Edgeline OT Link Platform and HPE Edgeline Workload Orchestrator URL resource reference for web pages, documentation, and licensing information.

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HPE Edgeline OT Link Platform and HPE Edgeline Workload Orchestrator General Resources

HPE Product	Resource link
HPE Edgeline OT Link Software Product Page	**https://www.hpe.com/info/otlink**
HPE Licensing	
HPE Licensing Portal	**myenterpriselicense.hpe.com**

HPE Edgeline OT Link Platform Documentation Resources

Document Resource	Resource link
HPE Edgeline OT Link Platform Getting Started Guide	**www.hpe.com/info/OTLink-Platform-GSG**
HPE Edgeline OT Link Platform User Guide	**www.hpe.com/info/OTLink-Platform-UG**
HPE Edgeline OT Link Platform Release Notes	**www.hpe.com/info/Edgeline-OTLink-Platform-docs**



HPE Edgeline Workload Orchestrator Documentation Resources

Document Resource	Resource link
HPE Edgeline Workload Orchestrator Getting Started Guide	**www.hpe.com/info/Workload-Orchestrator-GSG**
HPE Edgeline Workload Orchestrator User Guide	**www.hpe.com/info/EL-WO-Admin-Console-UG**
HPE Edgeline Workload Orchestrator Release Notes	**www.hpe.com/info/Edgeline-WO-docs**



HPE Edgeline OT Link Platform and HPE Edgeline Workload Orchestrator Licensing Resources

Resource	Link
HPE Edgeline IoT and Converged Edge System Licensing Guide	**www.hpe.com/support/EL-IoT-Converged-Edge-System-Licensing-en**
HPE Edgeline OT Link Platform License Key Installation Instructions	**www.hpe.com/info/OTLink-License-Key-Install-en**
HPE Edgeline Workload Orchestrator License Key Installation Instructions	**www.hpe.com/info/Workload-Orchestrator-License-Key-Install-en**
HPE GPG or RPM Signature Verification	**www.hpe.com/downloads/codeverify**

Websites

General websites

Hewlett Packard Enterprise Information Library

www.hpe.com/info/EIL

Hewlett Packard Enterprise Edgeline Documentation

www.hpe.com/info/edgeline-docs

Hewlett Packard Enterprise Edgeline Information

www.hpe.com/info/edgeline

Support and other resources

Accessing Hewlett Packard Enterprise Support

- For live assistance, go to the Contact Hewlett Packard Enterprise Worldwide website:

  http://www.hpe.com/info/assistance

- To access documentation and support services, go to the Hewlett Packard Enterprise Support Center website:

  http://www.hpe.com/support/hpesc

Information to collect

- Technical support registration number (if applicable)
- Product name, model or version, and serial number
- Operating system name and version
- Firmware version
- Error messages
- Product-specific reports and logs
- Add-on products or components
- Third-party products or components

Accessing updates

- Some software products provide a mechanism for accessing software updates through the product interface. Review your product documentation to identify the recommended software update method.
- To download product updates:

  Hewlett Packard Enterprise Support Center

  www.hpe.com/support/hpesc

  Hewlett Packard Enterprise Support Center: Software downloads

  www.hpe.com/support/downloads

  Software Depot

  www.hpe.com/support/softwaredepot

- To subscribe to eNewsletters and alerts:

  www.hpe.com/support/e-updates

- To view and update your entitlements, and to link your contracts and warranties with your profile, go to the Hewlett Packard Enterprise Support Center **More Information on Access to Support Materials** page:

  www.hpe.com/support/AccessToSupportMaterials

IMPORTANT: Access to some updates might require product entitlement when accessed through the Hewlett Packard Enterprise Support Center. You must have an HPE Passport set up with relevant entitlements.

Customer self repair

Hewlett Packard Enterprise customer self repair (CSR) programs allow you to repair your product. If a CSR part needs to be replaced, it will be shipped directly to you so that you can install it at your convenience. Some parts do not qualify for CSR. Your Hewlett Packard Enterprise authorized service provider will determine whether a repair can be accomplished by CSR.

For more information about CSR, contact your local service provider or go to the CSR website:

http://www.hpe.com/support/selfrepair

Remote support

Remote support is available with supported devices as part of your warranty or contractual support agreement. It provides intelligent event diagnosis, and automatic, secure submission of hardware event notifications to Hewlett Packard Enterprise, which will initiate a fast and accurate resolution based on your product's service level. Hewlett Packard Enterprise strongly recommends that you register your device for remote support.

If your product includes additional remote support details, use search to locate that information.

Remote support and Proactive Care information

HPE Get Connected

www.hpe.com/services/getconnected

HPE Proactive Care services

www.hpe.com/services/proactivecare

HPE Proactive Care service: Supported products list

www.hpe.com/services/proactivecaresupportedproducts

HPE Proactive Care advanced service: Supported products list

www.hpe.com/services/proactivecareadvancedsupportedproducts

Proactive Care customer information

Proactive Care central

www.hpe.com/services/proactivecarecentral

Proactive Care service activation

www.hpe.com/services/proactivecarecentralgetstarted

Warranty information

To view the warranty information for your product, see the links provided below:

HPE ProLiant and IA-32 Servers and Options

www.hpe.com/support/ProLiantServers-Warranties

HPE Enterprise and Cloudline Servers

www.hpe.com/support/EnterpriseServers-Warranties

HPE Storage Products

www.hpe.com/support/Storage-Warranties



HPE Networking Products

www.hpe.com/support/Networking-Warranties

Regulatory information

To view the regulatory information for your product, view the *Safety and Compliance Information for Server, Storage, Power, Networking, and Rack Products*, available at the Hewlett Packard Enterprise Support Center:

www.hpe.com/support/Safety-Compliance-EnterpriseProducts

Additional regulatory information

Hewlett Packard Enterprise is committed to providing our customers with information about the chemical substances in our products as needed to comply with legal requirements such as REACH (Regulation EC No 1907/2006 of the European Parliament and the Council). A chemical information report for this product can be found at:

www.hpe.com/info/reach

For Hewlett Packard Enterprise product environmental and safety information and compliance data, including RoHS and REACH, see:

www.hpe.com/info/ecodata

For Hewlett Packard Enterprise environmental information, including company programs, product recycling, and energy efficiency, see:

www.hpe.com/info/environment

Documentation feedback

Hewlett Packard Enterprise is committed to providing documentation that meets your needs. To help us improve the documentation, send any errors, suggestions, or comments to Documentation Feedback (**docsfeedback@hpe.com**). When submitting your feedback, include the document title, part number, edition, and publication date located on the front cover of the document. For online help content, include the product name, product version, help edition, and publication date located on the legal notices page.