Hewlett Packard Enterprise

# HPE Integrated Lights-Out (iLO) helpful links and resources

**Abstract**

A multi-generation iLO URL resource reference for web pages, documentation, and licensing information.

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# HPE iLO general resources

| HPE product | Resource link |
|---|---|
| iLO Home Page | **www.hpe.com/info/ilo** |
| HPE iLO Product Pages | |
| iLO Advanced & Advanced for Blades Product Page | **www.hpe.com/servers/iloadvanced** |
| iLO Advanced Premium Security Edition Product Page | **www.hpe.com/servers/ilopremium** |
| iLO Essentials Product Page | **www.hpe.com/servers/ilo/essentials** |
| iLO Scale-Out Product Page | **www.hpe.com/servers/ilo/scale-out** |
| HPE iLO Support Pages | |
| iLO 5 Support Page | **www.hpe.com/support/ilo5** |
| iLO 4 Support Page | **www.hpe.com/support/ilo4** |
| iLO 3 Support Page | **www.hpe.com/support/ilo3** |
| iLO 2 Support Page | **www.hpe.com/support/ilo2** |
| HPE iLO Free Trial Licenses | |
| iLO Advanced Free Trial | **www.hpe.com/info/ilo-advanced-trial** |
| iLO Advanced Premium Security Edition Free Trial | **www.hpe.com/info/ilo-premium-trial** |
| iLO Advanced for Blades Free Trial | **www.hpe.com/info/ilo-advanced-blades** |
| iLO Essentials Free Trial | **www.hpe.com/info/ilo-essentials-trial** |
| iLO Scale-Out Free Trial | **www.hpe.com/info/ilo-scaleout-trial** |
| HPE Licensing | |
| HPE Licensing Portal | **myenterpriselicense.hpe.com** |

# HPE iLO 5 documentation resources

| Document resource | Resource link |
|---|---|
| HPE iLO 5 Information Library | **www.hpe.com/support/ilo-docs** |
| HPE iLO 5 Release Notes | **www.hpe.com/support/ilo5-rn-en** |
| HPE iLO 5 User Guide | **www.hpe.com/support/ilo5-ug-en** |
| HPE iLO 5 Scripting and Command Line Guide | **www.hpe.com/support/ilo5-cli-gde-en** |
| HPE iLO 5 IPMI User Guide | **www.hpe.com/support/ilo5-ipmi-ug-en** |
| HPE iLO Federation User Guide for iLO 5 | **www.hpe.com/support/ilo5-federation-ug-en** |
| HPE Gen10 Security Reference Guide | **www.hpe.com/support/gen10-security-ref-en** |
| HPE iLO 5 Troubleshooting Guide | **http://www.hpe.com/info/ilo5-troubleshooting-en** |
| Integrated Management Log Messages and Troubleshooting Guide for HPE ProLiant Gen 10 servers and HPE Synergy | **www.hpe.com/info/Gen10-troubleshooting-IML-en** |
| Gen10 Servers Intelligent System Tuning | **www.hpe.com/support/gen10-intelligent-system-tuning-en** |
| HPE Integrated Lights-Out 5 Security Technology Brief | **www.hpe.com/support/ilo5-security-en** |
| HPE Lights-Out XML Scripting Sample for Windows | **www.hpe.com/support/windows-sample-scripts** |
| HPE Lights-Out XML PERL Scripting Sample for Linux | **www.hpe.com/support/linux-perl-sample-scripts** |
| iLO Mobile Pages | |
| iLO Mobile App - Google Play | **Google Play store** |
| iLO Mobile App - Apple | **Apple iTunes store** |

# HPE iLO Amplifier Pack resources

| Resource | Link |
|---|---|
| iLO Amplifier Pack User Guide | **www.hpe.com/support/ilo-ap-ug-en** |
| iLO Amplifier Pack Release Notes | **www.hpe.com/support/ilo-ap-rn-en** |
| iLO Amplifier Pack Information Library | **www.hpe.com/support/ilo-ap-docs** |
| iLO Amplifier Pack FAQ | **www.hpe.com/support/ilo-ap-faq** |

# HPE iLO 4 documentation resources

| Document resource | Resource link |
|---|---|
| HPE iLO 4 Information Library | **www.hpe.com/info/ilo/docs** |
| HPE Support Center | **www.hpe.com/support/ilo4** |
| HPE iLO 4 Release Notes | **www.hpe.com/support/ilo4_rn_en** |
| HPE iLO 4 User Guide | **www.hpe.com/support/ilo4_ug_en** |
| HPE iLO 4 Scripting and Command Line Guide | **www.hpe.com/support/ilo4_cli_gde_en** |
| HPE iLO 4 IPMI User Guide | **www.hpe.com/support/ilo4_ipmi_ug_en** |
| HPE iLO Federation User Guide for iLO 4 | **www.hpe.com/support/ilo4_federation_ug_en** |
| HPE Integrated Lights-Out Security Technology Brief | **www.hpe.com/support/ilo4_security_en** |
| HPE iLO Mobile Application for iOS User Guide | **www.hpe.com/support/ilo4_ios_ug_en** |
| HPE iLO Mobile Application for Android User Guide | **www.hpe.com/support/ilo4_android_ug_en** |

# HPE Active Health System Viewer resources

| Resource | Link |
|---|---|
| Active Health System Viewer User Guide | **www.hpe.com/support/ahsv-ug-en** |
| Active Health System Viewer Release Notes | **www.hpe.com/support/ahsv-rn-en** |
| Active Health System Privacy Statement | **www.hpe.com/support/ahs-privacy-stmt-en** |
| Active Health System Viewer Information Library | **www.hpe.com/support/ahsv-docs** |

# HPE iLO RESTful Tool resources

| Resource | Link |
| --- | --- |
| HPE iLO RESTful API Documentation (GitHub) | **hewlettpackard.github.io/ilo-rest-api-docs** |
| HPE RESTful Interface Tool Quick Start Guide | **www.hpe.com/support/restful-tool-qsg-en** |

# HPE iLO licensing resources

| Resource | Link |
|---|---|
| **HPE iLO Licensing Guide** | **www.hpe.com/support/iLOLicenseGuide-en** |
| **HPE iLO standard and licensed features on HPE ProLiant Gen10 servers** | **www.hpe.com/support/iLO-LicenseMatrix-en** |
| **Selecting the Right iLO License** | **www.hpe.com/support/iLOLicenseOverview** |
| **HPE iLO Licensing Frequently Asked Questions** | **www.hpe.com/support/iLOLicenseFAQ-en** |
| **HPE Integrated Lights Out (iLO) License Key Installation Instructions** | **www.hpe.com/support/iLOLicenseInstall-en** |

# Support and other resources

## Accessing Hewlett Packard Enterprise Support

- For live assistance, go to the Contact Hewlett Packard Enterprise Worldwide website:

  **http://www.hpe.com/assistance**

- To access documentation and support services, go to the Hewlett Packard Enterprise Support Center website:

  **http://www.hpe.com/support/hpesc**

**Information to collect**

- Technical support registration number (if applicable)
- Product name, model or version, and serial number
- Operating system name and version
- Firmware version
- Error messages
- Product-specific reports and logs
- Add-on products or components
- Third-party products or components

## Accessing updates

- Some software products provide a mechanism for accessing software updates through the product interface. Review your product documentation to identify the recommended software update method.
- To download product updates:

  **Hewlett Packard Enterprise Support Center**

  **www.hpe.com/support/hpesc**

  **Hewlett Packard Enterprise Support Center: Software downloads**

  **www.hpe.com/support/downloads**

  **Software Depot**

  **www.hpe.com/support/softwaredepot**

- To subscribe to eNewsletters and alerts:

  **www.hpe.com/support/e-updates**

- To view and update your entitlements, and to link your contracts and warranties with your profile, go to the Hewlett Packard Enterprise Support Center **More Information on Access to Support Materials** page:

  **www.hpe.com/support/AccessToSupportMaterials**

**IMPORTANT:** Access to some updates might require product entitlement when accessed through the Hewlett Packard Enterprise Support Center. You must have an HPE Passport set up with relevant entitlements.

# Customer self repair

Hewlett Packard Enterprise customer self repair (CSR) programs allow you to repair your product. If a CSR part needs to be replaced, it will be shipped directly to you so that you can install it at your convenience. Some parts do not qualify for CSR. Your Hewlett Packard Enterprise authorized service provider will determine whether a repair can be accomplished by CSR.

For more information about CSR, contact your local service provider or go to the CSR website:

**http://www.hpe.com/support/selfrepair**

# Remote support

Remote support is available with supported devices as part of your warranty or contractual support agreement. It provides intelligent event diagnosis, and automatic, secure submission of hardware event notifications to Hewlett Packard Enterprise, which will initiate a fast and accurate resolution based on your product's service level. Hewlett Packard Enterprise strongly recommends that you register your device for remote support.

If your product includes additional remote support details, use search to locate that information.

**Remote support and Proactive Care information**

**HPE Get Connected**

**www.hpe.com/services/getconnected**

**HPE Proactive Care services**

**www.hpe.com/services/proactivecare**

**HPE Proactive Care service: Supported products list**

**www.hpe.com/services/proactivecaresupportedproducts**

**HPE Proactive Care advanced service: Supported products list**

**www.hpe.com/services/proactivecareadvancedsupportedproducts**

**Proactive Care customer information**

**Proactive Care central**

**www.hpe.com/services/proactivecarecentral**

**Proactive Care service activation**

**www.hpe.com/services/proactivecarecentralgetstarted**

# Warranty information

To view the warranty for your product or to view the *Safety and Compliance Information for Server, Storage, Power, Networking, and Rack Products* reference document, go to the Enterprise Safety and Compliance website:

**www.hpe.com/support/Safety-Compliance-EnterpriseProducts**

**Additional warranty information**

**HPE ProLiant and x86 Servers and Options**

**www.hpe.com/support/ProLiantServers-Warranties**

**HPE Enterprise Servers**

**www.hpe.com/support/EnterpriseServers-Warranties**

**HPE Storage Products**

**www.hpe.com/support/Storage-Warranties**

**HPE Networking Products**

**www.hpe.com/support/Networking-Warranties**

# Regulatory information

To view the regulatory information for your product, view the *Safety and Compliance Information for Server, Storage, Power, Networking, and Rack Products*, available at the Hewlett Packard Enterprise Support Center:

**www.hpe.com/support/Safety-Compliance-EnterpriseProducts**

### Additional regulatory information

Hewlett Packard Enterprise is committed to providing our customers with information about the chemical substances in our products as needed to comply with legal requirements such as REACH (Regulation EC No 1907/2006 of the European Parliament and the Council). A chemical information report for this product can be found at:

**www.hpe.com/info/reach**

For Hewlett Packard Enterprise product environmental and safety information and compliance data, including RoHS and REACH, see:

**www.hpe.com/info/ecodata**

For Hewlett Packard Enterprise environmental information, including company programs, product recycling, and energy efficiency, see:

**www.hpe.com/info/environment**

# Documentation feedback

Hewlett Packard Enterprise is committed to providing documentation that meets your needs. To help us improve the documentation, send any errors, suggestions, or comments to Documentation Feedback (**docsfeedback@hpe.com**). When submitting your feedback, include the document title, part number, edition, and publication date located on the front cover of the document. For online help content, include the product name, product version, help edition, and publication date located on the legal notices page.